

GROUP BOOKING TERMS AND CONDITIONS

GROUP ADMISSION RATES:

- Reduced price admission rates are available for group bookings.
- A group constitutes 10+ tickets as one pre-paid booking.
- General Admission group pricing rates do not include a formal tour, and are based upon General Admission for people to explore the Academy at their own pace.
- Discounted tickets cannot be applied to Academy membership.
- Student & youth groups require the following chaperone ratios; 1:10 for 18 years and under and 1:5 for children 6 years and under.
- Adult chaperones are required to accompany the children assigned to them throughout their visit.

ACADEMY TOURS BOOKING & PAYMENT INFORMATION:

- Behind-the-Scenes Tour and Adventure Tour pricing is the same for all age categories.
- All tours have a capacity of 14 people per tour, sold on a non-exclusive basis unless 14 places are booked. Larger groups can be accommodated by prior arrangement and subject to availability.
- Behind-the-Scenes Tours are for guests 8+ years only. Adventure Tours are for guests 5+ years only. All minors must be accompanied by adult when taking tours.
- NightLife VIP Tours are for guests 21+ years only.
- Balance due for all tours must be paid thirty (30) days prior to event date.
- Numbers of tour guests must be final (30) days prior to the event date.
- No refunds permitted within thirty (30) days of the event. If you need to reschedule payment will be applied to your new reservation date.

PLANETARIUM SHOWS – ACCESS POLICY FOR GROUPS:

- Note that the planetarium show is available to everyone on a first-come, first-served basis.
- Based on availability, groups may pre-reserve planetarium show tickets for an additional fee of \$5.00 per person.
- Once planetarium show has been pre-reserved and paid, changes cannot be made to the date and time of the show.
- Note that children 3 and under are not permitted in the planetarium show.

MAKING A GROUP BOOKING:

- **A pre-paid booking is required to be eligible for group rates.**
- Group pricing rates are not available at the front ticket window.

PAYMENT CONFIRMATION:

- Once you complete your payment you will receive a confirmation email with your tickets.
- Please print this document and present them at Main Entrance (Door #4).
- Please note once your group has entered the Academy, late arrivals will not be admitted.
- Individual tickets are not printed and there's no 'Will-Call'.
- Payments by Credit Card only.
- The Academy reserves the right to increase group pricing at any time.

CANCELLATION TERMS:

- No refunds or credit will be provided for groups.

DAYS & HOURS OF OPERATION:

- The Academy is open all days, but the Academy reserves the right to alter its operating schedule of days and hours at any time.
- Open Monday – Saturday 9:30am to 5:00pm and Sunday 11:00am to 5:00pm.

TERMS AND CONDITIONS ARE SUBJECT TO CHANGE

BY MAKING A GROUP BOOKING YOU ARE ACKNOWLEDGING AND AGREEING TO THE ALL ABOVE TERMS AND CONDITIONS.